

FOR IMMEDIATE RELEASE

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North County Health Services Recognized for Excellence in Quality Improvement by Molina Healthcare

NCHS awarded for collaboration, performance measures and information management

San Marcos, Calif. – July 1, 2014 – North County Health Services was recently awarded Molina Healthcare's 2014 Quality of Excellence Award for excellence in quality standards and customer service.

This is the first year for the award, which is open to all Molina Healthcare members and organizations who participate in the mandatory annual Medical Record Project and performance rates. While no application is necessary, Molina plans to recognize the top three to five providers in San Diego County.

“We truly appreciate this recognition for clinical quality,” North County Health Services Chief Medical Officer Patrick Tellez said. “It is gratifying to be acknowledged by Molina Healthcare as our health care partner.”

The award is based on a number of criteria, including measurement processes, information management, collaboration and customer service and performance measures. Examples in these categories include the high quality of standardized electronic medical record documentation practices; timely, accurate and easy to access data/information balanced with security requirements; and a clear understanding of Molina's needs, goals and expectations during the Medical Record Project, resulting in an increase in excellent customer service.

NCHS made improvements in both the Medi-Cal and Medicare populations, increasing overall quality of care to patients by 7 percent and 25.8 percent, respectively.

Cathy Sakansky, the director of quality improvement at NCHS, said the award is because of the organization's continuous efforts in providing quality healthcare to patients throughout North County San Diego.

“We are excited to learn about this award for the NCHS quality performance measure outcomes, and we congratulate the healthcare teams for their continuous quality improvement effectiveness.”

For more information about North County Health Services' quality healthcare, please visit www.nchs-health.org.

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About North County Health Services

North County Health Services is a private not-for-profit organization that serves over 60,000 patients annually at 10 community health centers in Carlsbad, Encinitas, Oceanside, San Marcos and Ramona, and through two mobile clinics. NCHS has been providing affordable, quality & comprehensive care to members of our north San Diego County communities who are uninsured or underinsured for over 40 years. Services at NCHS include pediatrics, obstetrics, gynecology, dental care, internal medicine, adolescent medicine, radiology, pharmacy and transportation services as well as community health outreach, prevention and disease management programs. We accept private insurances, Medi-Cal and Medicare. If you are uninsured, you may be eligible for low or no-cost programs based on your income, qualify for a discount or use our monthly payment plan. For more information, visit www.nchs-health.org or call 760-736-6767.

About Molina Healthcare

Molina Healthcare, a FORTUNE 500, multi-state health care organization, arranges for the delivery of health care services and offers health information management solutions to nearly five million individuals and families who receive their care through Medicaid, Medicare and other government-funded programs in fifteen states.