

# Contracted Insurance Plans and Episodic Programs Accepted at NCHS

Revised August 2014

Plan Name	Plan #	Plan Type	Where is it accepted?
FQHC CHDP/FQHC Newborn FQHC	3 161 186	<b>Medi-Cal</b> (straight Medi-Cal) - eligibility is issued from the state Medi-Cal program and billing is sent directly to the state Medi-Cal program	Medical and Dental Clinics, mental health; primary care hospital <i>Verify eligibility: <a href="http://www.medi-cal.ca.gov">www.medi-cal.ca.gov</a></i>
Medi-Cal Fee-For-Service (FFS)	14	<b>Medi-Cal</b> (straight Medi-Cal) - eligibility is issued from the state Medi-Cal program and billing is sent directly to the state Medi-Cal program	<b>OB-GYN Hospital only</b> <i>Verify eligibility: <a href="http://www.medi-cal.ca.gov">www.medi-cal.ca.gov</a></i> <i>Read entire POS statement for plan details</i>
FPACT**	5	<b>Medi-Cal PROGRAM</b> <i>Verify eligibility from Medi-Cal portal</i>	Medical Clinics <i>Verify eligibility: <a href="http://www.medi-cal.ca.gov">www.medi-cal.ca.gov</a></i> <i>Read entire POS statement for plan details</i>
EWC**Every Woman Counts	13	<b>Medi-Cal PROGRAM</b>	Medical Clinics <i>Verify eligibility: <a href="http://www.medi-cal.ca.gov">www.medi-cal.ca.gov</a></i>
CCS	224	Medi-Cal PROGRAM	Medical Clinics - conditions apply <i>Verify eligibility: <a href="http://www.medi-cal.ca.gov">www.medi-cal.ca.gov</a></i>
Care 1st Healthy San Diego Care 1st Healthy San Diego CHDP	429 441	<b>Medi-Cal PHP/HMO <i>patient must be assigned to NCHS</i></b> (eligibility is issued by the plan, and the state Medi-Cal office)  Direct Contract / Not through SDPMG	Medical Clinics Verify Eligibility - Two (2) Step Process (1) <i>Verify eligibility: <a href="http://www.medi-cal.ca.gov">www.medi-cal.ca.gov</a></i> (2) <i>Verify PHP eligibility: <a href="http://www.care1st.com">www.care1st.com</a> or (800) 605-2556</i>
Molina Healthy San Diego Molina Healthy San Diego CHDP	339 363	<b>Medi-Cal PHP/HMO <i>patient must be assigned to NCHS</i></b> (eligibility is issued by the plan, and the state Medi-Cal office)	Medical Clinics Verify Eligibility - Two (2) Step Process (1) <i>Verify eligibility: <a href="http://www.medi-cal.ca.gov">www.medi-cal.ca.gov</a>, and</i> (2) <i>Verify PHP eligibility: <a href="http://www.molinahealthcare.com">www.molinahealthcare.com</a></i>
CHG Healthy San Diego CHG Healthy San Diego CHDP	21 145	<b>Medi-Cal PHP/HMO - <i>patient must be assigned to NCHS</i></b> (eligibility is issued by the plan, and the state Medi-Cal office)	Medical Clinics Verify Eligibility - Two (2) Step Process (1) <i>Verify eligibility: <a href="http://www.medi-cal.ca.gov">www.medi-cal.ca.gov</a>, and</i> (2) <i>Verify PHP eligibility: <a href="http://www.chgsd.com">www.chgsd.com</a></i>
*Blue Cross/Shield AIM	329	<b>STATE PROGRAM</b> OB and prenatal care Verify: <b>NCHS Provider/Network</b>	<b>OB-GYN Clinics</b> Medical Clinics - conditions apply <i>Verify eligibility: <a href="http://www.Availity.com">www.Availity.com</a></i>
CHDP**	4	<b>State and County (Gateway)</b> <b><i>Patient must be assigned to NCHS</i></b> <b>Follow the Periodicity Table</b>	Medical Clinics Dental Clinics - conditions apply Verify Eligibility - Two (2) Step Process (1) <a href="http://www.medi-cal.ca.gov">www.medi-cal.ca.gov</a> - gives PHP assignment (2) Verify PHP provider (ex: CHG, Care1st, Molina)

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<b>Medicare NGS</b> NOTE: Excludes locations: #34 (Grand Avenue) & #35 (La Mision)	292	<b>Medicare (straight)</b> - eligibility is issued and billing is sent directly to the federal Medicare program.	Medical Clinics <i>Verify eligibility: <a href="http://www.navinet.navimedix.com">www.navinet.navimedix.com</a></i> Does <b>NOT</b> include Advantage plans
<b>Medicare Noridian JE Part A - USE at locations (#34) Grand Family Medicine and (#35) La Mision ONLY</b>	509	<b>Medicare (straight)</b> - eligibility is issued and billing is sent directly to the federal Medicare program	Medical Clinics <i>Verify eligibility: <a href="http://www.navinet.navimedix.com">www.navinet.navimedix.com</a></i> <i>This is NOT a medicare advantage plan</i>
Molina Medicare Advantage (Medi-Medi only)	552	Medicare Medi-Cal HMO <i>Patient <b>MUST be assigned to NCHS</b></i>	Medical clinics <i>Verify eligibility: <a href="http://www.molinahealthcare.com">www.molinahealthcare.com</a></i> <i>Call: (855) 322-4075</i>
Molina CAL Medi-Connect Medicare Advantage (Medi-Medi)	576	Cal Medi-Connect/Duals Option Managed/Coordinated Care <i>Patient <b>MUST be assigned to NCHS</b></i>	Medical Clinics - mental health <i>Verify eligibility: <a href="http://www.molinahealthcare.com/duals">www.molinahealthcare.com/duals</a></i> <i>Call (855) 665-4627</i>
CHG CAL Medi-Connect Medicare Advantage (Medi-Medi)	574	Cal Medi-Connect/Duals Option Managed/Coordinated Care <i>Patient <b>MUST be assigned to NCHS</b></i>	Medical Clinics - mental health <i>Verify Eligibility: <a href="http://www.chgsd.com/providerServices">www.chgsd.com/providerServices</a></i> <i>Behavioral Health: (800) 404-3332</i> <i>Health Care: (800) 945-5570</i>
CHG Communicare Advantage (Medi-Medi only)	545	CHG Cal MediConnect Medicare/Medi-Cal HMO <i>Patient <b>MUST be assigned to NCHS</b></i>	Medical Clinics <i>Verify eligibility: <a href="http://www.chgsd.com">www.chgsd.com</a></i> <i>Call: (800) 224-7766</i>
<b>Covered California Plans:</b> <i>Verify eligibility. Read eligibility. If patient is assigned to a Covered CA plan, look for the "umbrella" logo on top of ID card. Some Covered California Plans will have "metal" assignments: Bronze, Gold, Platinum &amp; Silver</i>			
Molina Covered California	565	Covered CA: <b>The Marketplace</b> Patient must be assigned to NCHS PPO	Medical Clinics - check eligibility <i>Verify eligibility - <a href="http://www.Molinahealthcare.com">www.Molinahealthcare.com</a></i> <i>Call: (855) 540-1968</i>
Anthem Blue Cross Covered CA	566	Covered California: <b>Pathway X</b> Patient must be assigned to NCHS HMO/EPO (tiered)	Medical Clinics - check eligibility <i>Verify eligibility: <a href="http://www.anthem.com/ca">www.anthem.com/ca</a></i> <i>Call: (855) 540-1968</i>
Blue Shield Covered California	568	Covered CA: <b>Pathway X</b> PPO: Benefits IN/Out of Network	Medical clinics - check eligibility <i>Verify eligibility: <a href="http://www.blueshieldca.com">www.blueshieldca.com</a></i> <i>Call: (800) 541-6652</i>
Health Net Covered California "Metal Assignment"	569	Covered CA: <b>IFP Community Care</b> HMO Direct Network/like PPO	Medical clinics - check eligibility <i>Verify eligibility - <a href="http://www.healthnet.com">www.healthnet.com</a></i> <i>Call: (888) 926-2164</i>

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<b>Medicare Advantage (HMO) plans: Verify eligibility. Read eligibility. If patient is assigned to Medicare HMO, verify that PCP is NCHS and NCHS providers.</b>			
Sharp Commercial HMO	207	Commercial HMO Plan. <i>Patient <b>must be assigned to NCHS</b></i>	Medical Clinics <i>Check eligibility online at Sharp's website</i>
Tricare Standard	313	Commercial HMO (active duty, retired, families members of armed forces) - <b>** if Tricare Prime, patient <i>must be assigned to NCHS</i></b>	Medical Clinics
Tricare Prime	43		OB-GYN Clinics
Tricare For Life	314		<i>Check eligibility from patient's account in Intergy (These plans are also known as TriWest plans)</i>
Tricare Extra	44		
Blue Cross PPO plans	Multiple	Private, Commercial Plans Check Member Claims Address to find plan #	Medical Clinics & OB-GYN Clinics Check eligibility from patient's account in Intergy NCHS is contracted and in-network with these plans. Co-pays apply. Consult plan details. Authorizations required for specific services.
Blue Cross (Anthem) <b>Commercial HMO</b>	524	Commercial HMO <i>Patient <b>must be assigned to NCHS</b></i>	Medical Clinics <i>Must be assigned to <b>NCHS PCP with NCHS clinician</b>. Co-Pays apply. Consult plan details - authorizations for specific services required.</i>
Blue Shield Commercial <b>HMO</b>	525	Commercial HMO <i>Patient <b>must be assigned to NCHS</b></i>	Medical Clinics OB-Gyn Clinics <i>Must be assigned to <b>NCHS PCP with NCHS clinician</b>. Co-Pays apply. Authorizations for specific services required.</i>
Aetna Commercial <b>HMO</b>	526	Commercial HMO <i>Patient <b>must be assigned to NCHS</b></i>	Medical Clinics OB-Gyn Clinics <i>Must be assigned to <b>NCHS PCP with NCHS clinician</b>. Co-Pays apply. Authorizations for specific services required</i>
Health Net Commercial <b>HMO</b>	527	Commercial HMO <i>Patient <b>must be assigned to NCHS</b></i>	Medical Clinics OB-Gyn Clinics <i>Patient <b>must be assigned to NCHS</b></i>
United Health Care West Commercial <b>HMO</b>	528	Commercial HMO <i>Patient <b>must be assigned to NCHS</b></i>	Medical Clinics OB-Gyn Clinics <i>Must be assigned to <b>NCHS PCP with NCHS clinician</b>. Co-Pays apply. Authorizations for specific services required.</i>
Blue Shield <b>Medicare</b> HMO	530	Commercial HMO <i>Patient <b>must be assigned to NCHS</b></i>	Medical Clinics – <i>if HMO verify eligibility with NCHS provider</i>
Blue Shield <b>Commercial</b> EPO	531	Commercial HMO <i>Patient <b>must be assigned to NCHS</b></i>	Medical Clinics – <i>if HMO verify eligibility with <b>NCHS provider</b></i>

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		<b>- if not all claims DENIED</b>	<b>NOTE: if not assigned, Can not bill patient</b>
Blue Shield <b>Commercial</b> POS	532	Commercial HMO	Medical Clinics – if HMO verify eligibility with NCHS provider
<b>Aetna Medicare</b> Advantage	533	Medicare Commercial HMO NOT Straight Medicare	Medical Clinics – if HMO verify eligibility with NCHS provider
<b>Aetna Commercial</b> POS	534	Commercial HMO	Medical Clinics – if HMO verify eligibility with NCHS provider
<b>HealthNet Medicare</b> HMO	535	Commercial HMO <i>Patient must be assigned to NCHS</i>	Medical Clinics – if HMO verify eligibility with NCHS provider
<b>HealthNet Commercial</b> POS	536	Commercial HMO	Medical Clinics – if HMO verify eligibility with NCHS provider
<b>HealthNet Commercial</b> PPO	537	Commercial HMO	Medical Clinics – if HMO verify eligibility with NCHS provider
<b>United Healthcare West</b> POS	538	Commercial HMO	Medical Clinics – if HMO verify eligibility with NCHS provider
<b>United Healthcare West Medicare</b>	539	Medicare Commercial HMO	Medical Clinics – if HMO verify eligibility with NCHS provider
<b>Blue Cross (Anthem) Medicare</b> Advantage	548	Medicare Commercial HMO This is NOT Straight Medicare	Medical Clinics – if HMO verify eligibility with NCHS provider
<b>Humana Medicare</b> HMO (SDPMG)	559	Medicare Commercial HMO	Medical Clinics – if HMO verify eligibility with NCHS provider
<b>Easy Choice</b> Health Plan <b>Medicare</b> HMO (SDPMG)	557	Medicare Commercial HMO	Medical Clinics – if HMO verify eligibility with NCHS provider

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<i>NCHS accepts a wide range of programs and grants that cover to cost of care, and/or subsidize the cost of care for patients</i>			
CMS	19	County of San Diego	Ramona Health Center and Dental ONLY - <i>strict eligibility requirements and other conditions apply</i>
Homeless program**	20	Grant program: Family Health Centers  <b>Grant Terminated Eff 09/01/2014</b>	Medical and Dental Clinics - <i>conditions apply</i>  <i>MUST FOLLOW GUIDELINES and conditions applied</i>
Ryan White (Medical)**  Dental Supplemental (Ryan White Dental)	16, 184	<b>Grant Fund:</b> County of San Diego  Must comply with program directives	Medical and Dental Clinics (San Marcos and Oceanside only) - <i>conditions apply</i>
<b>Asthma Fund - Tri-City</b>  * Not available: 2014	155	<b>Grant Fund:</b> pediatrics patients with diagnosed asthma conditions may be eligible for \$40 per asthma visit. This payment is applied directly to patient's outstanding balance	Medical - Oceanside Clinics and Carlsbad (Peds through 18 years only), <i>conditions apply</i>  <i>NOTE: No funding for cy 2014</i>
<b>CCC Integration</b>	564	<b>Grant Fund: CCC Health Network</b>  Limited scope of service	Mental Health Clinics Only  Must comply with program directives
<b>Migrant Education Program**</b>	18	Migrant Education Program, Office of Education, patient provides form 600. Must comply with program directives  <b>** BUNDLED VISIT Not available</b> (Do not assign: \$40/\$50/\$60).	Medical, Mental Health and Dental Clinics  Claims billed directly to Migrant Education Program
OB Cash Plan**	92	NCHS Perinatal Self-Pay plan  Payment must be arranged upfront	Available a Women's Health Centers Only with Delivery at Tri-City and Palomar Hospitals only.
Diabetes Cash Plan**	94	NCHS Diabetes Self-Pay plan	Available at Oceanside-Carlsbad Health Center Only
Staff Plan**	93	NCHS Employees and registered dependents	Medical clinics AND Dental clinics

# Contracted Insurance Plans and Episodic Programs Accepted at NCHS

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Plan Name Dental	Plan #	Plan Type	Where is it accepted?
Metlife Tricare Dental (replaces United Concordia)	553	Commercial Dental for <b>families and dependents of <u>Armed Forces service members</u></b>	Dental Clinics only
<b>United Concordia</b> Reinstated by Tricare 08/01/2014	136	Commercial Tricare Active Duty Dental program. Contract good for 5 years	Dental Clinics only
Prudential Overall Dental	237	Commercial Dental PPO	Dental Clinics only
Metlife Dental	249	Commercial Dental PPO	Dental Clinics only
Aetna Dental Plan	293	Commercial Dental PPO	Dental Clinics only
OHI (Oral Health Initiative)**	504	Grant Program: Council of Community Clinics Health Network	DENTAL CLINICS only - conditions apply
Premier Dental	483	Commercial Dental PPO	Dental Clinics only

\* Healthy Families members have transitioned to Medi-Cal HMO plans starting January 01, 2013.

\*\* When services are covered by these episodic programs or Self-Pay services, use the ZZ Dummy code in E-Charge Posting (PM/EHR)

Patient's eligibility must be verified per protocol. **Eligibility verification is required for every patient and every plan/program/episodic program.**

## Scan copies of ALL INSURNACE CARDS to patient account (Front & Back)

Patients who seek care at NCHS clinics because they were referred by their employer. Follow these steps:

- (1) Review insurance plans/programs to determine if **NCHS and NCHS provider is contracted** with the employer to receive care.
- (2) Did the employer send the employee for care?
- (3) Is the care covered by their employer or is it the patient's responsibility? To inquire about EHS contracts and MOUs, contact Barbara Klerk X8606.

**MEDI-CONNECT PATIENTS - Verify insurance monthly.** If SOC (Share Of Cost) is not paid monthly, insurance is terminated.

Update your files with this latest list of payers and programs accepted at NCHS.