

NEWS RELEASE

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We're here for you.

Local Health Care Reform Hotline Now Up and Running

North County Health Services announces free assistance to help answer questions

SAN MARCOS, Ca. October 13, 2013 – If you have questions about health care reform – you're not alone. With changes constantly occurring, enrollment counselors still waiting on certification, and technology bumps in the road, it's no wonder the new health care changes seem hard to navigate. North County Health Services (NCHS) has responded with a new hotline to help answer questions, get free enrollment and application assistance and help accessing health services.

The hotline, manned by Program & Resource Specialists at North County Health Services, are trained to help answer questions, review eligibility to see what new options you may qualify for, and helping the community fill out their insurance applications.

“We've received many questions from our current patients wondering how Health Care Reform will affect them. We're consistently hearing folks in the community tell us they're confused and wonder what they may qualify for,” says Robin Bradley, Sr. Director of Programs at NCHS, who is leading a team overseeing Health Care Reform implementation at the 10 clinics in North County. “We believe this hotline will be a great free resource to so many people in the community. We want more people to be able to access quality care and that happens most frequently when they're covered by some type of insurance.”

You don't have to be a NCHS patient to take advantage of the help, the hotline and the help provided by NCHS staff is free and open to the public.

Health Care Reform Hotline: (760) 736-6734

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About North County Health Services (NCHS)

North County Health Services is a private not-for-profit organization that serves over 60,000 patients annually at 10 community health centers in Carlsbad, Encinitas, Oceanside, San Marcos and Ramona, and through two mobile clinics. NCHS has been providing affordable, quality & comprehensive care to members of our north San Diego County communities who are uninsured or underinsured for over 40 years. Services at NCHS include pediatrics, obstetrics, gynecology, dental care, internal medicine, adolescent medicine, radiology, pharmacy and transportation services as well as community health outreach, prevention and disease management programs. We accept private insurances, Medi-Cal and Medicare. If you are uninsured, you may be eligible for low or no-cost programs based on your income, qualify for a discount or use our monthly payment plan. For more information, visit www.nchs-health.org or call 760-736-6767.