

2010 FACTS

Our Mission

To improve the health status of our diverse communities by providing quality healthcare that is comprehensive affordable and culturally sensitive.

1971	<i>North County Health Services was established</i>
1973	<i>North County Health Services became a private non-profit healthcare organization</i>
59,050	<i>Patients served annually</i>
257,409	<i>Medical and dental patient-visits per year</i>
27,619	<i>Patients are children and adolescents</i>
6,007	<i>Children who received vision and hearing screenings through outreach staff or health educators</i>
11,533	<i>Women & children are served by NCHS' WIC Nutrition Program monthly</i>
3,280	<i>Pediatric vision and hearing screenings were performed at licensed childcare centers by NCHS staff</i>
538	<i>Employees that are members of the NCHS staff team working at our health centers, WIC centers, and administrative offices (this includes physicians and other medical professionals)</i>
77	<i>Staff clinicians. In addition to physicians, a team of certified nurse midwives, nurse practitioners and physician assistants help provide patient care</i>
12	<i>Facilities where patients receive medical and dental services, including 1 Mobile Clinic</i>
100%	<i>All NCHS physicians are board-certified/eligible</i>
83%	<i>Staff retention rate</i>
16%	<i>Of the \$42.9 million annual budget comes from health education and outreach grants; 9% from self-paying patient fees; 4% comes from private insurance; 1% comes from miscellaneous income; 51% from government insurance and the remaining 19% comes from patient service programs and grants</i>

Source: Uniform Data System of NCHS 2010. Revised 4/2011



North County Health Services is accredited by The Joint Commission. It is the only community clinic in the north San Diego region and one of two in San Diego County to receive this gold seal of quality.

North County Health Services (NCHS) offers medical and dental care to families of North San Diego County. Services are affordable and available at several locations throughout the area.

Question Answer

Is North County Health Services a free clinic and are services free?

No, North County Health Services is a private, not-for-profit 501 C (3) healthcare organization, and is accredited by TJC (The Joint Commission).

No, our services are not free, although the fees for medical and dental care are based on a sliding scale according to a family's income and size.

Question Answer

Is North County Health Services a county health department/agency?

NCHS is a private, not-for-profit health care agency. It is not a county agency. The word "county" in our name refers to the region in which we operate our health centers and where we typically provide services; we provide healthcare to persons in the North San Diego County region. We are a federally qualified health center (FQHC) and migrant health center.

Question Answer

Do you take care of undocumented people?

NCHS provides health services to persons needing healthcare. We do not require clients/patients to provide proof of legal status, nor do we report this information.

Question Answer

Are your services only for people who don't have insurance and who are poor?

Health and dental care at North County Health Services are not exclusively for the medically uninsured and the poor; they are for the community. Most of our patients pay for services on a sliding scale. Approximately 52% of our clients have Medi-Cal, this is the population considered "underinsured". 7% are children with Healthy Families. 3% of our patients have commercial insurance. We are a provider for EAPC (Expanded Access for Primary Care), CPSP (Comprehensive Perinatal Services Program), CHDP (Child Health and Disability Program) and other state, county and federal programs.

Question Answer

Do your clinicians have good credentials?

Physicians (M.D.) who are employed by North County Health Services are board-certified/eligible. We also employ licensed nurse practitioners and physician assistants. Our medical providers abide by a high standard of care.

Question Answer

Do you have many health centers?

North County Health Services operates twelve (12) health centers of which one is a free-standing dental office, and one is a comprehensive mobile medical/dental clinic. Each of our health centers has a unique name reflecting the community that it serves (i.e. Carlsbad Family Medicine, Ramona Health Center). These health centers are operated by North County Health Services, which is the corporate umbrella organization.



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